



There are many exciting and accessible places to visit in Melbourne and regional Victoria and with the right support and advice you can make your visit one to remember. Whatever your interests, you will find accommodation, attractions and activities to suit your needs.

GETTING AROUND MELBOURNE

The City of Melbourne has a Mobility Map which lists accessible toilets, parking and transport.

Tel: +61 3 9658 9658 Fax: +61 3 9654 4854

Telephone Typewriter (TTY) +61 3 9658 9461

enquiries@melbourne.vic.gov.au

www.accessmelbourne.vic.gov.au

TAXIS

Wheelchair accessible taxis are available in Melbourne and most regional areas of Victoria. Melbourne: Wheelchair accessible taxis can be booked through either Silvertop Taxis +61 3 8413 7202 or Yellow Cabs +61 3 9277 3877.

Regional Victoria: Contact the local taxi depot www.taxi.vic.gov.au and check under 'Multipurpose Taxi Program'.

TRAIN AND BUSES

For assistance and enquires regarding metropolitan travel, contact Metlink on telephone 131 638 (local call within Australia) or Telephone Typewriter (TTY) +61 3 9619 2727. For assistance regarding country and interstate travel, Telephone VicLink 136 196 (local call within Australia) or Telephone Typewriter (TTY) +61 3 9619 2727.

feedback@metlinkmelbourne.com.au

www.metlinkmelbourne.com.au/accessible/

Buslines Australia

One stop central point for bus & coach travel Australia wide.

info@buslines.com.au

www.buslines.com.au

Skybus (airport-city transport)

Tel: +61 3 9335 3066 (recorded information)

Bookings: +61 3 9670 7992

Fax: +61 3 9338 5075

info@skybus.com.au

www.skybus.com.au

WHEELCHAIR ACCESSIBLE COACH RENTALS/VEHICLE HIRE

Wheel-About self drive

86 Mallawa Drive, Palm Beach QLD 4221

Tel: 1300 301 903 (local call within Australia) Fax: +61 7 5520 5225

seestevo@bigpond.net.au

www.wheelabout.com

Mee's Bus Lines (driver supplied)

139 Northern Road, Heidelberg Heights VIC 3081

32 wheelchair accessible vehicles available for charter and tours.

Tel: +61 3 9459 3000 Fax: +61 3 9459 8920

mees@mees.com.au

www.mees.com.au

Wheelaway

PO Box 2313, Lower Templestowe Vic 3107

Wide range of vehicles designed for wheelchair access available for hire.

Tel: +61 3 1800 133 320

wheelaway@personalaccess.com.au

www.wheelaway.com.au

EQUIPMENT AND SUPPORT

There are many pharmacies that stock manual wheelchairs and other appropriate aids to assist people with mobility problems – listed below are some specialty shops that can assist with the hire of wheelchairs, scooters, shower/toilet chairs, walking frames etc.

Lifestyle and Rehab

82 Albion Street, East Brunswick VIC 3057

Tel: +61 3 9384 1846 or 1300 133 120 (local call) Fax: +61 3 9384 2088

sales@lr.com.au

www.lr.com.au

Able Medical Hire

1119 Riversdale Road, Surrey Hills VIC 3127

Tel: +61 3 9808 4999 Fax: +61 3 9808 4714

Yooralla's Independent Living Centre

Equipment Services, 705 Geelong Road, Brooklyn VIC 3025

Tel: +61 3 9362 6111 Fax: +61 3 9314 9825

Maroondah Home Health Care

32 Railway Avenue, Ringwood East VIC 3135

Tel: +61 3 9879 8885 Fax: +61 3 9879 3133

MEM HealthCare Services

1209 Sturt Street, Ballarat VIC 3350

Tel: +61 3 5333 4770 Fax: +61 3 5333 5918

Freecall: 1800 355 700 (within Aus.)

info@memhealthcare.com.au

www.memhealthcare.com.au

Victorian Home Health Equipment

24-26 Canterbury Road, Heathmont VIC 3135

Tel: +61 3 9738 0878 Fax: +61 3 9737 1791

sales@vhhe.com.auwww.vhhe.com.au

If you decide to visit regional areas in Victoria please note that many local councils can provide attendant or casual care through their homecare services this would need to be planned in advance prior to arrival.

CONTACTS

Disability Online

Department of Human Services, 14/595 Collins Street, Melbourne VIC 3000

disability.online@dhs.vic.gov.auwww.disability.vic.gov.au**NICAN**

PO Box 407, Curtain ACT 2605

Tel: +61 2 6285 3713 Fax: +61 2 6285 3714

NICAN is an information service on sport, recreation, tourism and the arts for people with disabilities.

info@nican.com.auwww.nican.com.au**Parks Victoria**

Level 10/535 Bourke Street, Melbourne VIC 3000

Tel: 13 19 63 (local call within Australia) Fax: +61 3 9629 5563

www.parkweb.vic.gov.au

Visit the web site for a listing of camping and cabins, picnic spots and walking tracks that are wheelchair accessible.

ParaQuad

Paraplegic and Quadraplegic Association of Victoria

208 Wellington Street (PO Box 1189), Collingwood VIC 3066

Tel: +61 3 9415 1200 Fax: +61 3 9415 1222

1800 805 384 (within Aus.)

theteam@paraquad.asn.auwww.paraquad.asn.au**Travellers Aid Disability Access Service**

2nd Floor (lifts available), 169 Swanston Street, Melbourne, VIC 3000.

Telephone Typewriter (TTY): +61 3 9654 5412

Tel: +61 3 9654 1938 Fax: +61 3 9654 1926

tadas@travellersaid.org.auwww.vicnet.net.au/~tadas

Provides personal care, information and support to people with disabilities who are visitors to Melbourne.

Arts Access

24 Eastern Road, South Melbourne VIC 3205

Tel: +61 3 9699 8299 Fax: +61 3 9699 8868

Telephone Typewriter (TTY): +61 3 9699 7636

info@artsaccess.com.auwww.artsaccess.com.au

The Victorian Venue Guide provides comprehensive details on a range of disability access provisions within arts and entertainment venues throughout Melbourne and Victoria.

Disabled Motorist Association

2A Station Street, Coburg VIC 3058

Tel: +61 3 9386 0413 Fax: +61 3 9386 0413

dmv1954@hotmail.com

General information on a variety of transport requirements and needs for the disabled.

Vision Australia

454 Glenferrie Road, Kooyong VIC 3144

Tel: +61 3 9864 9222 Fax: +61 3 9864 9544 or 1300 847 466 (within Aus.)

Telephone Typewriter (TTY): 1300 650 871

info@visionaustralia.org.auwww.visionaustralia.org.au

A telephone information service providing material in alternative formats on all aspects of vision impairment and blindness. Information includes: accommodation specifically for legally blind people; details of agencies and organisations of and for the blind.

Yooralla Recreation

Community Access Services, 244 Flinders Street, Melbourne VIC 3000

Tel: +61 3 9916 5800 Fax: +61 3 9916 5900

Telephone Typewriter (TTY): +61 3 9916 5899

rec@yooralla.com.auwww.yooralla.com.au

Yooralla's Recreation Service provides information on all aspects of accessible travel including accommodation, transport, attendant care, transport and equipment hire.

TOUR OPERATORS

To ensure your visit to Melbourne and regional Victoria is made easy the following tour operators can book and organise your complete itinerary.

Leisure Options Travel

P.O. Box 142, Ocean Grove VIC 3226

Tel: +61 3 5256 3344 Fax: +61 3 5256 3444

Toll Free: 1300 363 713 (within Aus.)

mail@leisureoptions.com.auwww.leisureoptions.com.au

A full range of travel services for individuals/group travel for people with physical disabilities, developmental disabilities, head injuries, or seniors. Services include itinerary planning, booking of accommodation, transport, tours and activities, air and land arrangements. Leisure Options can provide qualified attendant careers, nursing staff or drivers.

Ozmates Travel

15 Frances Avenue, Greensborough VIC 3088

Escorted tours for mild to moderate intellectually challenged adults.

Tel: +61 3 9434 5744 Fax: +61 3 9434 5725

ozmates@ozmates.com.au

www.ozmates.com.au

Ambleside Tours

34 Stoda Street, Heathmont VIC 3135

Tel: +61 3 9720 9800 Fax: +61 3 9729 5493

info@amblesidetours.com

www.amblesidetours.com

ACCOMMODATION

Wheelies Rest

Independent Holiday Accommodation

12 Smiths Beach Road, Cowes VIC 3922

Tel: +61 3 5952 1744 Fax: +61 3 5952 1766

wheeliesrest@bigpond.com

www.users.bigpond.com/wheeliesrest

Purpose built self contained holiday house at Phillip Island sleeping up to 11 people.

Mildura Deakin Holiday Park

Corner Deakin Avenue and Calder Hwy, Mildura VIC 3500

Tel: +61 3 5023 0486 Fax: +61 3 5022 2729

admin@mildura-deakin.com.au

www.mildura-deakin.com.au

Caravan and Holiday Park with three units specifically designed for wheelchair use.

FURTHER READING

Easy Access Australia

PO Box 218 Kew VIC 3101

Tel: +61 0407 317 397 (mobile service)

bruceaa@vicnet.net.au

www.easyaccessaustralia.com.au

Order your copy of Easy Access Australia – the most comprehensive guide to wheelchair travel in Australia.

FURTHER INFORMATION

For further information go to www.accessmelbourne.vic.gov.au

Keep an eye out for the distinctive yellow 'i' on a blue background sign to locate the nearest accredited Visitor Information Centre, which offers comprehensive information and advice on travel in Victoria. Upon arrival into Melbourne, make the Melbourne Visitor Centre at Federation Square, corner of Flinders St and Swanston St, your first stop or check out visitmelbourne.com to discover everything you need to get the best out of your stay.

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